

DISTANCE VOTING BALLOT

EGSM – INFRACOMMERCE CXaaS S.A. OF APRIL 29, 2025

Shareholders' Name
Shareholder's CNPJ or CPF
Email
Call The shareholders of Infracommerce CXaaS S.A. are called, according to article 124 of Law No. 6,404 of December 15, 1976 to the Extraordinary and Annual General Shareholders' Meeting to be held on April 29, 2025, at 2:00 p.m., exclusively digitally, pursuant to article 5, III and paragraph 2, I, and article 28, paragraph 2, II of the Resolution of Brazilian Securities Commission No. 81 of March 29, 2022, as amended, through the electronic platform Ten Meetings, and with the possibility of casting distance voting ballots, in order to resolve on the matters of the Agenda.
Instructions on how to cast your vote This ballot must be completed if the shareholder chooses to exercise their right to vote remotely at the Extraordinary General Shareholders' Meeting of Infracommerce CXaaS S.A., headquartered at Av. das Nações Unidas, No. 12,901, 32nd and 33rd floors, Torre Norte do Centro Empresarial Nações Unidas, in the City of São Paulo, State of São Paulo, ZIP Code 04.578-910 (" <u>Company</u> "), to be held, on first call, on April 29, 2025, at 2:00 p.m. (" <u>Meeting</u> "), in accordance with the Brazilian Securities Commission (" <u>CVM</u> ") Resolution No. 81, of March 29, 2022, as amended (" <u>CVM Resolution 81</u> " and " <u>Distance Voting Ballot</u> " respectively). In order to validate the Distance Voting Ballot, it is essential: (i) to fill in all fields manually and in legible handwriting, including the name or corporate name of the shareholder and the CPF or CNPJ number, as well as the indication of an e-mail address for eventual contact; (iii) the signature at the end of the Distance Voting Ballot of the shareholder or his legal representative, as the case may be in accordance with the legislation in force. The Company clarifies that will neither require the sending of hard copies of shareholders' representation documents (as described in the Meeting Participation Manual and Management Proposal for the Meeting), nor the grantor's signature notarization in the shareholder's proxy, the consularization, the annotation, and the sworn translation of all representation documents of a foreign shareholder, just forwarding a simple copy of original documents, as well as a free

DISTANCE VOTING BALLOT

EGM – INFRACOMMERCE CXAAS S.A. OF APRIL 29, 2025

translation of referred foreign documents, where applicable, via Digital Platform (link mentioned above).

Forwarding instructions, indicating the option to send directly to the Company, or to send filling instructions to the bookkeeper or custodian

Shareholder who choose to exercise their remote voting right through this Distance Voting Ballot may fill it in following the instructions below and send it to the Company, exclusively through the Digital Platform, or transmit filling instructions to their respective custodians, central depository, or the Company's bookkeeper, as detailed below.

In the case of shareholders who hold part of the Company's shares in custody and part in a registered environment, or who hold shares in custody with more than one custodian institution, voting instructions may be sent to only one institution, and the vote will always be considered for the total number of shares held by the shareholder at the time of the Meeting.

To exercise the right to vote through service providers, shareholders must contact their custodian agents, if they provide this service, the central depository and/or the bookkeeping agent of the Company's shares and verify the procedures established by them, as well as the documents and information required by them for this purpose.

To be validly accepted, the distance voting ballots, accompanied by the identification and representation documentation required below, respectively, must be received by the Company, exclusively through the Digital Platform, or by the service providers by April 25, 2025, inclusive. Service providers may indicate another specific date for receiving instructions for completing distance voting ballots. However, distance voting ballots received by the Company, exclusively through the Digital Platform, after such date will be disregarded.

Alternative 1 – Voting instructions forwarded by the shareholders to their respective custody agents

This option is intended exclusively for shareholders holding shares deposited with B3. In this case, the vote through the distance voting ballot will be exercised by shareholders in accordance with the procedures adopted by the institutions and/or brokers responsible for the custody of the referred shares.

The shareholder holding shares deposited at B3 who chooses to exercise his/her voting right by means of the distance voting ballot must do so by transmitting his/her voting instruction to the institution and/or broker that keeps his/her shares in custody (custody agent), in compliance with the rules determined by the latter, which will then forward such voting instructions to B3's Central Depository.

DISTANCE VOTING BALLOT

EGM – INFRACOMMERCE CXAAS S.A. OF APRIL 29, 2025

Since the service of collection and transmission of distance voting ballots is optional for custody agents, we recommend that you check whether your custodian is qualified to provide this service and what procedures he has established for issuing voting instructions, as well as the documents and information they require.

The Company informs that if its respective custody agent does not provide said service, the shareholder will have the option of sending his distance voting ballot and applicable documents directly to the Company itself, as described in alternative 4 below.

Alternative 2 - Through voting instructions transmitted by shareholders to the bookkeeping agent for the shares issued by Companhia - BTG Pactual Serviços Financeiros S/A DTVM

This option is exclusively for shareholders who hold shares deposited with BTG Pactual Serviços Financeiros S/A DTVM ("Bookkeeping Agent"), which is the Bookkeeping Agent for the shares issued by the Company. Shareholders must register and have a digital certificate in order to send their voting instructions to the Bookkeeping Agent. For contact and clarification of doubts, please use the e-mail address escrituracao.acao@btgpactual.com, from Monday to Friday, during business hours.

Alternative 3 - By forwarding your voting instructions to the central depository in which the shares are deposited

This option is exclusively intended for shareholders holding shares deposited in the central depository, to send voting instructions directly to the central depository in which the shares are deposited, and must observe the procedures established and documents required by the central depository.

Shareholders may cast their vote directly through the electronic system provided by B3, in the Investor Area (available at <https://www.investidor.b3.com.br/>), in the "Services" section, by clicking on "Open Meetings".

Alternative 4 – By forwarding your voting instructions directly to the Company, exclusively by the means of the Digital Platform

This option may be used by all shareholders of the Company. If the shareholder chooses to forward his/her voting instructions directly to the Company, through the Digital Platform, the distance voting ballot must be filled in digitally directly on the event's electronic platform, after registering on the tool, in accordance with the guidelines contained in the Company's Management Proposal: <https://assembleia.ten.com.br/102188199>

DISTANCE VOTING BALLOT

EGM – INFRACOMMERCE CXAAS S.A. OF APRIL 29, 2025

The Company will communicate to shareholders, within 3 (three) days of receipt of the distance voting ballot, whether or not the documents received are sufficient for the vote to be considered valid.

If the documentation listed in the Management Proposal is received by the Company through the Digital Platform after April 25, 2025, the Company will inform the shareholder that the votes cast through the ballot will be disregarded. If the shareholder, after sending the voting instruction or sending the ballot, chooses to participate in the Meeting through the Digital Platform (either personally or by proxy), the voting instruction through the ballot may be disregarded if they request to exercise the vote through the Digital Platform.

Postal and electronic address to send the Distance Voting Ballot, if the shareholder chooses to deliver the document directly to the Company / Guidance on the electronic participation system for the meeting

To be validly accepted, the distance voting ballots, accompanied by the identification and representation documentation required below, respectively, must be received by the Company, exclusively through the Digital Platform, or by the service providers by April 25, 2025, inclusive. Service providers may indicate another specific date for receiving instructions for completing distance voting ballots. However, distance voting ballots received by the Company, exclusively through the Digital Platform, after such date will be disregarded.

Indication of the institution hired by the company to provide the registrar service of securities, with name, physical and electronic address, telephone and contact person

BTG Pactual Serviços Financeiros S/A DTVM

Address: Praia de Botafogo, No. 501, 5th Floor, part, Torre Corcovado, Botafogo, Rio de Janeiro/RJ, Zip Code 22250-040

Phone – Shareholder's Service: + 55 11 3383-1132

Email: escrituracao.acao@btgpactual.com

Use of Distance Voting Ballot in Second Call

The voting instructions that have already been validly forwarded will be normally considered in the event of a second call of the Meeting, in accordance with CVM Resolution 81.

Resolutions / Issues related to the EGSM

DISTANCE VOTING BALLOT

EGM – INFRACOMMERCE CXAAS S.A. OF APRIL 29, 2025

[Eligible tickers in this resolution: IFCM3]

1. To resolve on the reduction in the minimum and maximum number of members of the Company's Board of Directors, so that it will be comprised of at least 3 (three) and at most 5 (five) members, with the corresponding amendment of article 12 of the Company's Bylaws.

☐ Approve ☐ Reject ☐ Abstain

[Eligible tickers in this resolution: IFCM3]

2. To resolve on the amendment of article 5 of the Company's Bylaws, to reflect the capital increase within the limit of the Company's authorized capital, approved by the Board of Directors on March 24, 2025.

☐ Approve ☐ Reject ☐ Abstain

[Eligible tickers in this resolution: IFCM3]

3. To resolve on the absorption of losses in the amount of BRL 150,000,000.00 (one hundred and fifty million reais) against the Company's capital reserves.

☐ Approve ☐ Reject ☐ Abstain

[Eligible tickers in this resolution: IFCM3]

4. To resolve on the reduction of the Company's capital stock for the absorption of losses in the amount of BRL 1,856,078,000.00 (one billion, eight hundred and fifty-six million, seventy-eight thousand reais), with the corresponding amendment of article 5 of the Company's Bylaws.

☐ Approve ☐ Reject ☐ Abstain

[Eligible tickers in this resolution: IFCM3]

5. To resolve on the consolidation of the Company's Bylaws.

☐ Approve ☐ Reject ☐ Abstain

City:_____

Date:_____

DISTANCE VOTING BALLOT
EGM – INFRACOMMERCE CXAAS S.A. OF APRIL 29, 2025

Signature: _____

Shareholder's Name: _____

Phone: _____

E-mail: _____