AGSM - INFRACOMMERCE CXAAS S.A. OF APRIL 29, 2025

Shareholders' Name	
Shareholder's CNPJ or CPF	
Email	

Call

The shareholders of Infracommerce CXaaS S.A. are called, according to article 124 of Law No. 6,404 of December 15, 1976 to the Extraordinary and Annual General Shareholders' Meeting to be held on April 29, 2025, at 2:00 p.m., exclusively digitally, pursuant to article 5, III and paragraph 2, I, and article 28, paragraph 2, II of the Resolution of Brazilian Securities Commission No. 81 of March 29, 2022, as amended, through the electronic platform Ten Meetings, and with the possibility of casting distance voting ballots, in order to resolve on the matters of the Agenda.

Instructions on how to cast your vote

This ballot must be completed if the shareholder chooses to exercise their right to vote remotely at the Extraordinary General Shareholders' Meeting of Infracommerce CXaaS S.A., headquartered at Av. das Nações Unidas, No. 12,901, 32nd and 33rd floors, Torre Norte do Centro Empresarial Nações Unidas, in the City of São Paulo, State of São Paulo, ZIP Code 04.578-910 ("Company"), to be held, on first call, on April 29, 2025, at 2:00 p.m. ("Meeting"), in accordance with the Brazilian Securities Commission ("CVM") Resolution No. 81, of March 29, 2022, as amended ("CVM Resolution 81" and "Distance Voting Ballot" respectively).

In order to validate the Distance Voting Ballot, it is essential:

- (i) to fill in all fields manually and in legible handwriting, including the name or corporate name of the shareholder and the CPF or CNPJ number, as well as the indication of an e-mail address for eventual contact;
- (iii) the signature at the end of the Distance Voting Ballot of the shareholder or his legal representative, as the case may be in accordance with the legislation in force.

The Company clarifies that will neither require the sending of hard copies of shareholders' representation documents (as described in the Meeting Participation Manual and Management Proposal for the Meeting), nor the grantor's signature notarization in the shareholder's proxy, the consularization, the annotation, and the sworn translation of all representation documents of a foreign shareholder, just forwarding a simple copy of original documents, as well as a free

AGSM - INFRACOMMERCE CXAAS S.A. OF APRIL 29, 2025

translation of referred foreign documents, where applicable, via Digital Platform (link mentioned above).

Forwarding instructions, indicating the option to send directly to the Company, or to send filling instructions to the bookkeeper or custodian

Shareholders who choose to exercise their remote voting right through this Distance Voting Ballot may fill it in following the instructions below and send it to the Company, exclusively through the Digital Platform, or transmit filling instructions to their respective custodians, central depository, or the Company's bookkeeper, as detailed below.

In the case of shareholders who hold part of the Company's shares in custody and part in a registered environment, or who hold shares in custody with more than one custodian institution, voting instructions may be sent to only one institution, and the vote will always be considered for the total number of shares held by the shareholder at the time of the Meeting.

To exercise the right to vote through service providers, shareholders must contact their custodian agents, if they provide this service, the central depository and/or the bookkeeping agent of the Company's shares and verify the procedures established by them, as well as the documents and information required by them for this purpose.

To be validly accepted, the distance voting ballots, accompanied by the identification and representation documentation required below, respectively, must be received by the Company, exclusively through the Digital Platform, or by the service providers by April 25, 2025, inclusive. Service providers may indicate another specific date for receiving instructions for completing distance voting ballots. However, distance voting ballots received by the Company, exclusively through the Digital Platform, after such date will be disregarded.

<u>Alternative 1</u> – Voting instructions forwarded by the shareholders to their respective custody agents

This option is intended exclusively for shareholders holding shares deposited with B3. In this case, the vote through the distance voting ballot will be exercised by shareholders in accordance with the procedures adopted by the institutions and/or brokers responsible for the custody of the referred shares.

The shareholder holding shares deposited at B3 who chooses to exercise his/her voting right by means of the distance voting ballot must do so by transmitting his/her voting instruction to the institution and/or broker that keeps his/her shares in custody (custody agent), in compliance with the rules determined by the latter, which will then forward such voting instructions to B3's Central Depository.

AGSM - INFRACOMMERCE CXAAS S.A. OF APRIL 29, 2025

Since the service of collection and transmission of distance voting ballots is optional for custody agents, we recommend that you check whether your custodian is qualified to provide this service and what procedures he has established for issuing voting instructions, as well as the documents and information they require.

The Company informs that if its respective custody agent does not provide said service, the shareholder will have the option of sending his distance voting ballot and applicable documents directly to the Company itself, as described in alternative 4 below.

<u>Alternative 2</u> - Through voting instructions transmitted by shareholders to the bookkeeping agent for the shares issued by Companhia - BTG Pactual Serviços Financeiros S/A DTVM

This option is exclusively for shareholders who hold shares deposited with BTG Pactual Serviços Financeiros S/A DTVM ("Bookkeeping Agent"), which is the Bookkeeping Agent for the shares issued by the Company. Shareholders must register and have a digital certificate in order to send their voting instructions to the Bookkeeping Agent. For contact and clarification of doubts, please use the e-mail address escrituracao.acao@btgpactual.com, from Monday to Friday, during business hours.

<u>Alternative 3</u> - By forwarding your voting instructions to the central depository in which the shares are deposited

This option is exclusively intended for shareholders holding shares deposited in the central depository, to send voting instructions directly to the central depository in which the shares are deposited, and must observe the procedures established and documents required by the central depository.

Shareholders may cast their vote directly through the electronic system provided by B3, in the Investor Area (available at https://www.investidor.b3.com.br/), in the "Services" section, by clicking on "Open Meetings".

<u>Alternative 4</u> – By forwarding your voting instructions directly to the Company, <u>exclusively</u> by the means of the Digital Platform

This option may be used by all shareholders of the Company. If the shareholder chooses to forward his/her voting instructions directly to the Company, through the Digital Platform, the distance voting ballot must be filled in digitally directly on the event's electronic platform, after registering on the tool, in accordance with the guidelines contained in the Company's Management Proposal: https://assembleia.ten.com.br/102188199

AGSM - INFRACOMMERCE CXAAS S.A. OF APRIL 29, 2025

The Company will communicate to shareholders, within 3 (three) days of receipt of the distance voting ballot, whether or not the documents received are sufficient for the vote to be considered valid.

If the documentation listed in the Management Proposal is received by the Company through the Digital Platform after April 25, 2025, the Company will inform the shareholder that the votes cast through the ballot will be disregarded. If the shareholder, after sending the voting instruction or sending the ballot, chooses to participate in the Meeting through the Digital Platform (either personally or by proxy), the voting instruction through the ballot may be disregarded if they request to exercise the vote through the Digital Platform.

Postal and electronic address to send the Distance Voting Ballot, if the shareholder chooses to deliver the document directly to the Company / Guidance on the electronic participation system for the meeting

To be validly accepted, the distance voting ballots, accompanied by the identification and representation documentation required below, respectively, must be received by the Company, exclusively through the Digital Platform, or by the service providers by April 25, 2025, inclusive. Service providers may indicate another specific date for receiving instructions for completing distance voting ballots. However, distance voting ballots received by the Company, exclusively through the Digital Platform, after such date will be disregarded.

Indication of the institution hired by the company to provide the registrar service of securities, with name, physical and electronic address, telephone and contact person

BTG Pactual Serviços Financeiros S/A DTVM

Address: Praia de Botafogo, No. 501, 5th Floor, part, Torre Corcovado, Botafogo, Rio de Janeiro/RJ, Zip Code 22250-040

Phone – Shareholder's Service: + 55 11 3383-1132

Email: <u>escrituracao.acao@btgpactual.com</u>

Use of Distance Voting Ballot in Second Call

The voting instructions that have already been validly forwarded will be normally considered in the event of a second call of the Meeting, in accordance with CVM Resolution 81.

Resolutions / Issues related to the AGSM

AGSM - INFRACOMMERCE CXAAS S.A. OF APRIL 29, 2025

[Eligible tickers in this resolution: IFCM3]		
1. Resolve on the Company's Management accounts, examine, discuss and vote the Financial Statements for the fiscal year ended on December 31, 2024, accompanied by the annual management report, the independent auditors' report and the opinion of the Company's Audit Committee.		
[] Approve [] Reject [] Abstain		
[Eligible tickers in this resolution: IFCM3]		
2. In case of rejection of the reduction of the minimum number of members of the Company's Board of Directors to 3 (three) members and, therefore, in the event that the minimum number of members of the Board of Directors is maintained at 5 (five) members, set the number of members of the Company's Board of Directors at 5 (five) effective members.		
[] Approve [] Reject [] Abstain		
[Eligible tickers in this resolution: IFCM3]		
3. In case of approval of the reduction of the minimum number of members of the Company's Board of Directors to 3 (three) members, set the number of members of the Company's Board of Directors at 3 (three) effective members and 1 (one) alternate member.		
[] Approve [] Reject [] Abstain		
[Eligible tickers in this resolution: IFCM3]		
4. Do you wish to request the adoption of the multiple voting process for the election of the Board of Directors, pursuant to article 141 of Law No. 6,404 of 1976 (If the shareholder chooses "no" or "abstain," their shares will not be counted for the purposes of requesting multiple voting).		
[] Approve [] Reject [] Abstain		
[Eligible tickers in this resolution: IFCM3]		
Election of the Board of Directors by single slot		
Slate of the Management Proposal for the composition of 5 effective members		
Ivan Luiz Murias dos Santos (Effective member)		

AGSM – INFRACOMMERCE CXAAS S.A. OF APRIL 29, 2025

Carlos Luis Brito Claissac (Effective member) (independent)
Roberto Rittes de Oliveira Silva (Effective member) (independent)
João de Saint Brisson Paes de Carvalho (Effective member) (independent)
Carlos Alberto Priolli (Effective member) (independent)
5. Appointment of all the names that compose the slate (The votes indicated in this field will be disregarded if the shareholder holding voting shares also fills in the fields present in the separate election of a member of the Board of Directors and the separate election referred to in these fields occurs) – Slate of the management proposal:
[] Approve [] Reject [] Abstain
6. If one of the candidates on the chosen slate ceases to be part of it, can the votes corresponding to their shares continue to be attributed to the chosen slate?
[] Approve [] Reject [] Abstain
7. In the event of the adoption of the multiple voting process, should the votes corresponding to your shares be distributed equally among the members of the slate you chose? [If the shareholder chooses "yes" and also indicates the type of response "approve" for specific candidates among those listed below, their votes will be distributed proportionally among these candidates. If the shareholder chooses "abstain" and the election occurs through the multiple voting process, their vote should be counted as an abstention in the respective resolution of the meeting.]
[] Approve [] Reject [] Abstain
8. Visualization of all the candidates that compose the slate for the nomination of the distribution of multiple votes.
Ivan Luiz Murias dos Santos (effective member) [] Approve [] Reject [] Abstain / [] %
Carlos Luis Brito Claissac (independent effective member) [] Approve [] Reject [] Abstain / [] %
Roberto Rittes de Oliveira Silva (independent effective member) [] Approve [] Reject [] Abstain / [] %
João de Saint Brisson Paes de Carvalho (independent effective member) [] Approve [] Reject [] Abstain / [] %

AGSM - INFRACOMMERCE CXAAS S.A. OF APRIL 29, 2025

Carlos Alberto Priolli (independent effective member) [] Approve [] Reject [] Abstain / [] %		
[Eligible tickers in this resolution: IFCM3]		
Slate of the Management Proposal for the composition of 3 effective members and 1 alternate member		
9. In case of determining the number of members of the Board of Directors at 3 (three) effective members and 1 (one) alternate member, elect the single slate of the Board of Directors composed of:		
Ivan Luiz Murias dos Santos (Effective member)		
Carlos Luis Brito Claissac (Effective member) (independent)		
Roberto Rittes de Oliveira Silva (Effective member) (independent)		
João de Saint Brisson Paes de Carvalho (Alternate member)		
[] Approve [] Reject [] Abstain		
[Eligible tickers in this resolution: IFCM3]		
Slate of the Management Proposal for the composition of 3 effective members and 1 alternate member		
10. If one of the candidates on the chosen slate ceases to be part of it, can the votes corresponding to their shares continue to be attributed to the chosen slate?		
[] Approve [] Reject [] Abstain		
[Eligible tickers in this resolution: IFCM3]		
Slate of the Management Proposal for the composition of 3 effective members and 1 alternate member		
11. In the event of the adoption of the multiple voting process, should the votes corresponding to your shares be distributed equally among the members of the slate you chose? [If the shareholder chooses "yes" and also indicates the type of response "approve" for specific candidates among those listed below, their votes will be distributed proportionally		

among these candidates. If the shareholder chooses "abstain" and the election occurs through

AGSM – INFRACOMMERCE CXAAS S.A. OF APRIL 29, 2025

the multiple voting process, their vote should be counted as an abstention in the respective resolution of the meeting.]		
[] Yes [] No [] Abstain		
[Eligible tickers in this resolution: IFCM3]		
Slate of the Management Proposal for the composition of 3 effective members and 1 alternate member		
In case of setting the number of members of the Board of Directors at 3 (three) effective members and 1 (one) alternate member, the indication of the distribution of multiple votes filled in item 8 of this Distance Voting Ballot may also be considered for the slate of the Management Proposal for the composition of 3 effective members and 1 alternate member, proportionally, excluding the votes allocated to Mr. Carlos Alberto Priolli and considering Mr. João de Saint Brisson Paes de Carvalho as a candidate for alternate member?		
[] Yes [] No [] Abstain		
[Eligible tickers in this resolution: IFCM3]		
12. Do you wish to request the installation of the fiscal council, under the terms of article 161 of Law No. 6,404 of 1976 (If the shareholder chooses "no" or "abstain," his shares will not be counted for the purposes of requesting the installation of the fiscal council).		
[] Yes [] No [] Abstain		
[Eligible tickers in this resolution: IFCM3]		
13. Nominate the member of the Board of Directors, Mr. Ivan Luiz Murias dos Santos, to occupy the position of Chairman of the Board of Directors, pursuant to the Management Proposal.		
[] Approve [] Reject [] Abstain		
City:		
Date:		

DISTANCE VOTING BALLOT AGSM – INFRACOMMERCE CXAAS S.A. OF APRIL 29, 2025

signature:	
Shareholder's Name:	
Phone:	
E-mail:	